

2020 AVI Training Conference Available Training Courses

Friday January 17, 2020

7:00-9:00 am	Registration and Refreshments	
9:00-12:00 pm	Dealing with Difficult Customers Bill Haas	The Top Light Duty Diesel Problems & Solutions Ryan Kooiman
12:00-1:00 pm	Lunch provided at AVI Headquarters	
1:00-4:00 pm	Building a Business Culture that Employees Embrace Bill Haas	Steering & Suspension Dirk Fuchs
5:00-7:00 pm	Happy Hour at AVI Headquarters	

Saturday January 18, 2020

7:00-9:00 am	Morning Refreshments	
9:00-12:00 pm	Developing Leadership Traits for Success Bill Haas	Making Communication Meaningful for Internal & External Customers Bill Haas
12:00-1:00 pm	Lunch provided at AVI Headquarters	
1:00-4:00 pm	Dynamic Duo: Scope & Scanner Diagnostics Pt. 1 John Forro	Dynamic Duo: Scope & Scanner Diagnostics Pt. 2 John Forro
4:00-6:00 pm	Edison Estates Tour and Dinner	

Welcome to the 2019 AVI Training Conference!

Schedule at a Glance

Thursday, January 16

4:00pm – 5:00pm- Registration Open at Crown Plaza

5:00pm – 7:00pm Opening Night Reception at Crown Plaza

Friday, January 17

9:00am – 12:00pm Morning Classes

12:00pm – 1:00pm Lunch provided by AVI

1:00pm – 4:00pm Afternoon Classes

4:00pm – 6:00pm Happy Hour at AVI Headquarters

Saturday, January 18

9:00am – 12:00pm Morning Classes

12:00pm – 1:00pm Lunch provided by AVI

1:00pm – 4:00pm Afternoon Classes

4:00 pm- 6:00pm Edison Estates Tour and Dinner

Host Hotel

Homewood Suites by Hilton

5255 Big Pine Way

Fort Myers, Florida 33907

Ph: (239) 275-6000

Guests have until **12/17/2019** to make their reservation at the group rate. Below are a couple of ways they can reserve their room:

Call In:

Homewood Suites by Hilton – **(239) 275-6000**

Ask for the Automotive Video Innovations group rate.

Rate is \$179 per night for a king one bedroom suite. The rate includes our hot breakfast buffet daily along with our evening social Monday thru Thursday with complimentary beer and wine.

Book Online:

Homewood Suites by Hilton – Go to www.fortmyers.homewoodsuites.com enter in your dates, click on add special rate codes, and enter in group code **AVC**

Transportation

The classes will be held at a separate location from the hotel accommodations. AVI will provide a shuttle from the hotel to AVI Headquarters each day.

Conference Details

Registration- Registration will be held at Crown Plaza prior to the Opening Night Reception. Please stop by the registration desk prior to your first class to receive your badge and classroom information.

Wifi- Please use AVIGuest for the wifi. The password is 62Arc80.

Meals- Morning and afternoon refreshments and lunch will be provided at AVI Headquarters each day of training.

Receptions- There will be an Opening Night reception held at the Crown Plaza with drinks and hors d'vours. This is a sister hotel with Homewood Suites and located a short walk away in the Bell Tower Shops, the address is below. There is also a Happy Hour after class on Friday at AVI Headquarters.

Crown Plaza 13051 Bell Tower Dr, Fort Myers, FL 33907

Edison Estates Tour and Dinner-

Family/Guests- If you are traveling with family or guests, there are many ways to have a good time in Fort Myers! For your convenience we've included a list of nearby attractions to enjoy while in town.

Things to Do

Name	Distance	Heading
Babcock/Wilderness	20.0 MI	NE
Barbara B Mann Performing Arts Hall	2.0 MI	W
Bell Tower Shops	0.0 MI	W
Boston Red Sox Spring Training	6.0 MI	N
Butterfly Estates	7.0 MI	N
City Center	8.0 MI	N
City of Palms Park	6.0 MI	N
Edison Mall	3.0 MI	N
Edison/Ford Winter Estates	6.0 MI	NW
Everglades Day Safari	2.0 MI	S
FL Gulf - Coast - University	7.0 MI	S
Fort Myers Beach	10.0 MI	SW
Germain Arena	12.0 MI	SE
Key West Express	10.0 MI	SW
Lee Civic Center	18.0 MI	NE
Minnesota Twins Spring Training	3.0 MI	
Miromar Outlet Mall	12.0 MI	SE
Regal Cinemas Belltower Stadium 20	0.0 MI	
Sanibel & Captiva Islands	12.0 MI	SW
Sanibel Factory Outlet Shops	9.0 MI	SW
Sunsplash Family Waterpark	12.0 MI	NW
Thomas Edison / Henry Ford Estates	6.0 MI	N

MI=Miles BLK=Block KM=Kilometers MT=Meters YD=Yard